

### QUALITY POLICY STATEMENT

Bonner Rail Limited is fully committed to a policy of quality management and has a philosophy of continuous improvement in quality, in all of its work operations. The company recognises that adopting this approach gives the business great commercial strength and that commitment to a quality approach is not an optional extra.

Bonner Rail Limited is dedicated to operating a Quality Management System in accordance with the principles of ISO 9001; in order to demonstrate its commitment to quality, to both clients, supplier and employees alike.


Its aim is to provide a service that meets client requirements in a timely manner. In support of this Bonner Rail Limited will always assure that all necessary resources are available to maintain its Business Management System, as well as to improve its effectiveness in the terms of quality.

Quality objectives shall be established, both strategically and individually, throughout the business and these objectives shall be reviewed on a regular basis via management meetings and feedback from employees, clients and suppliers.

Bonner Rail employees are its greatest asset and Bonner Rail aims to give them every opportunity to utilise their skills and experience to improve the quality of the service provided. To this end Bonner Rail Limited shall assure that all personnel have the appropriate skills and competence in order to fully meet the requirements of this policy. The company wants its employees to be committed to quality, to recognise its importance, and to act accordingly. Bonner Rail Limited recognises that it is the company's responsibility to provide employees with the means and the motivation to do so.

Bonner Rail Limited will not rest on its achievements and will continue to make quality a fundamental part of its policy, strategy and operations. The company wants to meet, and where possible, exceed all expectations and perceptions of quality, while maintaining a commitment to work with its employees, clients and suppliers to establish and maintain the highest possible standards.

This policy will be reviewed annually as part of the management review process, to assure its continued relevance and adequacy.

Signed: 

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Title: Managing Director

Date: 29.11.19

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